

## MISSION STATEMENT

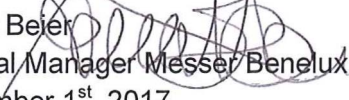
**MESSER BENELUX IS TOTALLY COMMITTED**

**TO SUPPLYING HIGH QUALITY INDUSTRIAL, SPECIAL AND MEDICINAL GASSES, IN  
CYLINDERS, BULK AND ON SITE  
AND TO THE DESIGN, INSTALLATION AND MAINTENANCE OF  
DISTRIBUTION AND STORAGE INSTALLATIONS  
THROUGHOUT THE BENELUX  
IN ORDER TO PROVIDE MAXIMUM VALUE FOR ITS CUSTOMERS.**

## OUR POLICY

### WE CONSTANTLY STRIVE TO:

- Focus our activities on satisfying our customer needs - be it internal or external customers. We understand that results and not intentions contribute to our common success. We satisfy our shareholders by rewarding them with superior returns for their trust and investment.
- Build strong partnerships with our suppliers and contractors. Share information with them, inspire and support their commitment to us and to the market, give them a wide access to markets and reconcile their long term objectives with ours.
- Act with integrity, honesty and transparency with all people in the value chain including ourselves, so we can offer our stakeholders a dynamic and flexible organization.
- Be outstanding, offer and implement innovative solutions and add value through personal development and participation.
- Challenge regularly our management, sales, administrative and operations people to increase business, concurrently with continuous improvements in all our processes. Our culture is to teach good practices to colleagues, to learn by doing, to accept and transform failures and mistakes into future success.
- Support our business with a professional Quality, Safety, Health and Environmental management system, based upon a dynamic Risk and Change Management within the Context of our organization.
- Comply with and support the guidelines of the Good Trade and Distribution Practice (GTDP) and Responsible Care Principles, and comply with the Health, Safety and Environmental standards and regulations.
- Avoid each accident, prevent all kind of damage to material or environment.

Annett Beier   
General Manager Messer Benelux  
September 1<sup>st</sup>, 2017